

Discovery Education Espresso Home Access Guide for Parents

Your child's school currently subscribes to Discovery Education Espresso – a highly visual teaching and learning resource used throughout their lessons.

This service is also available to your child at home. It allows them to continue enjoying what they have been doing in school, while enabling you to get more involved in their learning...and join in with the fun of Espresso too!

Question	Answer
What is Discovery Education Espresso?	Espresso is an award-winning digital resource service used in thousands of UK schools. It includes videos, multimedia activities, a weekly news update, printable resources and much more. For further information, please visit: www.discoveryeducation.co.uk/espresso
What is Home Access?	Home Access enables you and your child to login and explore Espresso from home. It includes a special <i>Home learning</i> area and <i>Parents' guide</i> .
Do I have to pay for Home Access to Discovery Education Espresso?	No. Home Access is available for all schools with a subscription to Espresso and is added to the school's annual subscription.
What do I need to access Discovery Education Espresso from home?	<ul style="list-style-type: none"> • A PC or Mac with a minimum 2Mb broadband internet connection • One of the following operating systems: Windows XP, Vista or 7 and above, or Apple Mac OS 10.6 or above (<i>Windows 98 and Apple Mac OS 9 are not supported</i>) • One of the following compatible browsers: <ul style="list-style-type: none"> • Windows: Internet Explorer 9 and above, Firefox 3.6 and above or Google Chrome (with Windows Media Player) • Apple Mac: Safari 4.00 or above • The latest version of Adobe Flash Player <p>Tablets and mobile devices</p> <ul style="list-style-type: none"> • Apple: iOS 6 or above with Safari • Android: Android 4 or above with Chrome for Android
How do I log in to Espresso from home?	Your school will provide you with your child's login details and the URL to access Espresso from home. Both parents and children share the login details and are able to access the same information.
What if I or my child forget or lose the password?	If you forget your password or have trouble logging in, please contact your school. They will be able to re-issue this to you. Unfortunately, Discovery Education does not keep or issue passwords. Therefore we are unable to answer any log in related queries.



<p>Is the content 'safe' for my child?</p>	<p>Yes. Espresso has been designed specifically for children and uses appropriate language and content. It is curriculum friendly and contains educational, fun and interactive materials. Furthermore, many of our modules have been designed by ex-teachers, who have spent many years working in schools and with children.</p>
<p>Can Discovery Education Espresso support me with teaching my child about staying safe online?</p>	<p>Yes. The service features a resource in the Computing subject area at both Key Stage 1 and Key Stage 2 called 'Online safety'.</p> <p>With fun activities, videos and worksheets your child can learn about how to stay safe and have fun online.</p> 
<p>What is the <i>Parents' guide</i>?</p>	<p>The <i>Parents' guide</i> in the <i>Home learning</i> area should be the first thing parents read when they start using Espresso. It aids understanding both of Espresso and of the learning process that children go through.</p>
<p>What is the <i>Home learning</i> area?</p>	<p>This section of the site supports learning from home. It contains clear, easy-to-follow learning paths, with objectives children can work through independently or with the help of an adult.</p>
<p>How do I find resources?</p>	<p>There are several ways to find resources on Espresso. Each method is outlined fully in the <i>Parents' guide</i>. Your child may already be familiar with the process of searching through Espresso, having used the service at school.</p>
<p>Which key stage is my child at?</p>	<ul style="list-style-type: none"> • Foundation (F) is for children who are 3 to 5 years of age. • Key Stage 1 (KS1) is for children who are 5 to 7 years of age. • Key Stage 2 (KS2) is for children who are 7 to 11 years of age.
<p>Can I switch off access to Key stage 2 content if my child is at Key stage 1?</p>	<p>No. When a school subscribes to Espresso they have access to all content – from Foundation through to Key stage 2. This provides teachers with the option of accessing resources suitable for children at different stages in their learning or of differing abilities.</p>
<p>Does it track my child's progress through the activities?</p>	<p>Many activities within Espresso provide children with instant feedback. If you would like an ongoing record of your child's achievements, we suggest that you log their progress in a notebook.</p>
<p>Can I see which areas my child has been accessing?</p>	<p>It isn't possible to see your child's 'history' across the Espresso service. However, your child could show what they have been doing at school.</p>
<p>Can I download anything on Espresso for my own use?</p>	<p>Due to licensing restrictions, it is not possible to download any videos or activities at home.</p>
<p>Where can I get help if Espresso is not displaying or playing properly?</p>	<p>If you are having problems using Espresso at home, please report your issue to your child's school. They'll be able to contact us on your behalf.</p>
<p>I have further questions. Who can I contact?</p>	<p>Please contact your child's school. Discovery Education is unable to respond directly to requests from parents/guardians.</p>